

Richard Taylor Travel

Conditions of Coach Hire

1. RICHARD TAYLOR TRAVEL shall not be responsible for failure to perform this contract by reason of accident, fire, tempest, strikes or any cause outside its control, though every effort will be made to maintain service confirmed. There can be no guarantee that the vehicle will perform the journey in any given time and RICHARD TAYLOR TRAVEL shall not be accountable for any loss, inconvenience or damage which may arise from any delay, traffic congestion, road accident or breakdown.
2. The Hirer(s) shall be responsible to the company for any damage to the vehicle, it's fittings or equipment through negligence, misconduct or any default of the Hirer(s) or any of the passengers carried thereon.
3. Whilst every precaution is taken, the Company will not in any case be responsible for any loss or damage of or to any article placed or carried on their vehicles.
4. The Hirer(s) undertake(s) to be responsible for the orderly and satisfactory behaviour of the members of the party and that their conduct shall not be as to cause annoyance to the public.
5. The acceptance of this order is made subject to the vehicle of the type or size to be hired overleaf being available at the date of confirmation being received by the Company.
6. Should the Hirer(s) on the day of travel wish to extend or vary the route as specified overleaf, such instruction must be written out and signed by the Hirer(s) and given to the driver: in which case an extra charge will be made according to the additional mileage covered and time taken, such charge to be computed in accordance with the Company's Tariff ruling on the date of travel.
7. DRIVER'S HOURS are laid down by E.E.C. regulations. All hiring arrangements are entered into by the Company on the basis that the Hirer(s) will not deviate from the agreed hours / route laid overleaf.
8. SEATING CAPACITY. The number of seated passengers carried on a PSV must not exceed the number authorised. In the event of the Company being unable for reasons beyond its control to provide a suitable vehicle for the performance of this contract the Company shall have the right to obtain the due performance of its obligations overleaf by a third party, and performance by such third party shall be deemed to be a good discharge by the Company of its obligations overleaf.
9. Price's quoted may be increased if there are any unforeseen rises in running costs. The Hirer(s) are responsible for all coach parking charges. If the Company is instructed to pay coach parking charges, it will be stated overleaf with the details of hire.
10. Clients paying on the day of travel, must pay CASH to the driver BEFORE the journey commences. WAITING TIME CHARGES BECOME due if the times stated overleaf are not adhered to, and must be paid IN CASH to the driver BEFORE the return journey commences, unless previous arrangements have been made.

11. CANCELLATION CHARGES

In the event you wish to cancel your booking our fees are as follows:

30 - 15 DAYS BEFORE TRAVEL - 10% of the total cost of hire for administration costs.

14 - 8 DAYS BEFORE TRAVEL - 25% of the total cost of hire for administration costs.

7 DAYS BEFORE TRAVEL - 50% of the total cost of hire for administration costs and losses.

6 - 1 DAYS BEFORE TRAVEL - 75% of the total cost of hire for administration costs and losses.

DAY OF TRAVEL - Under **NO** circumstances will cancellations be accepted on the day of travel and full payment will be due.

12. DEPOSITS - Any deposits paid are **NOT REFUNDABLE**.
13. All cancellations must be made in writing to the address overleaf, telephone cancellations will not be accepted, cancellations will only be accepted on the day your cancellation letter is received, the Company will not accept responsibility for late delivery of cancellation letters due to postal strikes, public holidays or unforeseen events outside the Company's control.
14. We therefore suggest that should you wish to cancel your travel arrangements you send your letter by recorded delivery.
15. REFUNDS: If you have already paid for your travel in full, refunds will only be issued in accordance with the above charges to the named Hirer(s) on receipt of the appropriate cancellation letter. If however the Company has paid for reservations or entrance fees on behalf of the Hirer(s) these charges are not refundable by RICHARD TAYLOR TRAVEL. If you wish to reclaim these charges you will need to contact the appropriate parties direct and they will deal with your claim according to their own cancellation and refund procedures.